

BRACKNELL FOREST COUNCIL

**LOCAL AUTHORITIES (EXECUTIVE ARRANGEMENTS) (ACCESS TO INFORMATION)
(ENGLAND) REGULATIONS 2012**

NOTICE OF KEY DECISION

Notice is hereby given that the Director of Corporate Services is to be asked to make a key decision on Tuesday, 7 Jan 2014 in respect of the following:

TITLE: Decision to upgrade or replace the Customer Relationship Management (CRM) system

SERVICE AREA: Corporate Services

PURPOSE OF DECISION:

The Director will decide whether to upgrade the existing Customer Relationship Management system to the latest version, or to replace the system with an alternative.

ISSUE REFERENCE: I044271

The Director of Corporate Services will be considering a report prepared by the Director of Corporate Services. A copy of the report and any other documents will be available for inspection at Easthampstead House, Town Square, Bracknell, RG12 1AQ.

Further information can be obtained from Bobby Mulheir, Chief Officer: Customer Services Customer Services, Corporate Services, Easthampstead House Tel: 01344 352096
bobby.mulheir@bracknell-forest.gov.uk

NB: The report together with any other documents being considered (unless they contain exempt information) will be available for inspection 5 clear days before the decision is taken by the Director of Corporate Services in Democratic Services, Easthampstead House, Town Square, Bracknell, RG12 1AQ or on the Council's web site. Copies may be requested from Democratic Services but a fee will be payable.

DATE OF NOTICE: 12 November 2013